



Republic of the Philippines  
**Department of Education**  
REGION IV-A CALABARZON  
CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

18 Dec 2023

DIVISION MEMORANDUM  
No. 692 s. 2023

**CLIENT SATISFACTION MEASUREMENT (CSM) REPORT FOR FY 2023**

To: OIC-Assistant Schools Division Superintendent  
Chief Education Supervisors  
Heads, Public Elementary and Secondary Schools  
Heads, Unit/Section  
All Others Concerned

1. All School Heads and SDO Unit Heads are directed to comply with the Client Satisfaction Measurement (CSM) Results for FY 2023. Submission of CSM results shall be done through these links:

**For Schools Division Office:**

A. Budget, Cash, ICT and Legal Unit

SDO A: [https://bit.ly/DepEd2023CSM\\_SDO\\_A](https://bit.ly/DepEd2023CSM_SDO_A)

B. OSDS and Personnel Unit

SDO B: [https://bit.ly/DepEd2023CSM\\_SDO\\_B](https://bit.ly/DepEd2023CSM_SDO_B)

C. Property and Supply, Records Unit and CID

SDO C: [https://bit.ly/DepEd2023CSM\\_SDO\\_C](https://bit.ly/DepEd2023CSM_SDO_C)

D. SGOD-Planning and Research Section and SGOD- School Management,  
Monitoring, and Evaluation Section

SDO D: [https://bit.ly/DepEd2023CSM\\_SDO\\_D](https://bit.ly/DepEd2023CSM_SDO_D)

**For Schools :**

Schools Ext: [https://bit.ly/DepEd2023CSM\\_ExtSchools](https://bit.ly/DepEd2023CSM_ExtSchools)

Schools Int: [https://bit.ly/DepEd2023CSM\\_IntSchools](https://bit.ly/DepEd2023CSM_IntSchools)

PDF copies of the Google forms can also be accessed through this link:  
<https://bit.ly/CSMGoogleFormsPDF>.

2. Once the submission is completed already, the screenshot shall be sent to [tayabas.city@deped.gov.ph](mailto:tayabas.city@deped.gov.ph) on or before December 29, 2023. **Please take note that this is one of the requirements for PBB 2023.**
3. It is encouraged to have the hard copy of the survey for future reference.

4. For your strict compliance.

  
**CELEDONIO B. BALDERAS JR.**  
Schools Division Superintendent

Encl.: Memorandum from DepEd Public Assistance Action Center

Reference: none

To be indicated in the Perpetual Index  
under the following subjects:

Client Satisfaction Measurement (CSM)

OSDS-Admin/Client Satisfaction Measurement (CSM) Report for FY 2023/Dec. 18, 2023